

Jamboon Plug&Play Homeoffice 2.0

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Cloud Manager

Introduction

Jamboon Homeoffice Cloud Manager provides you with an easy-to-use program to manage your home office solution. There you can:

1. Manage one or more projects
2. Register one server box and any number of client boxes for each project
3. Add client boxes at any time (even later)
4. Extend or terminate license agreements for client boxes
5. Manage client boxes technically



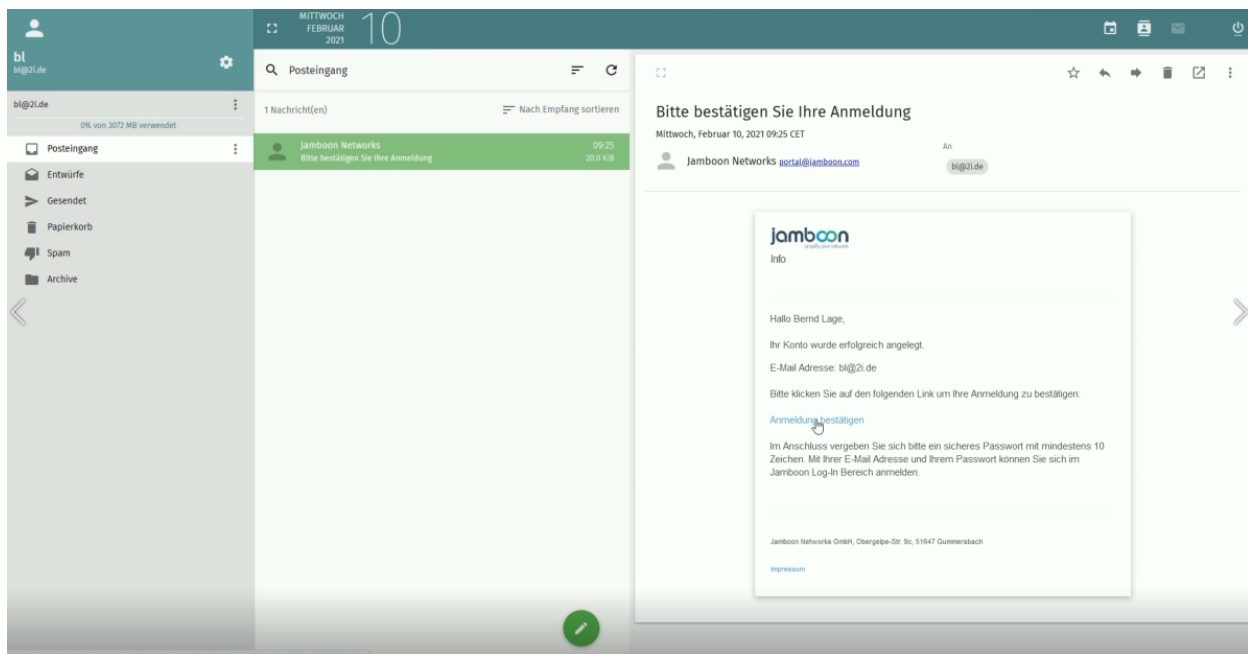
You can reach the Jamboon Homeoffice Cloud Manager via the URL:

First Steps

Start with the registration. This is required once. Later, you can log in here with your username and password at any time. First click on "Register new".

Fill in the fields of the input mask and then click on the blue button below.

The program will now create initial data and send an email to the email address you entered. This email contains a confirmation link which you should click on:



After a short welcome screen, which you please skip with the button "Next", the first mask for entering a project name appears.

Add the server box

By entering the project name, you now add your server box first. Project names should help you to distinguish your individual home office projects. However, if you are only setting up a home office for one company, simply enter the name of that company.



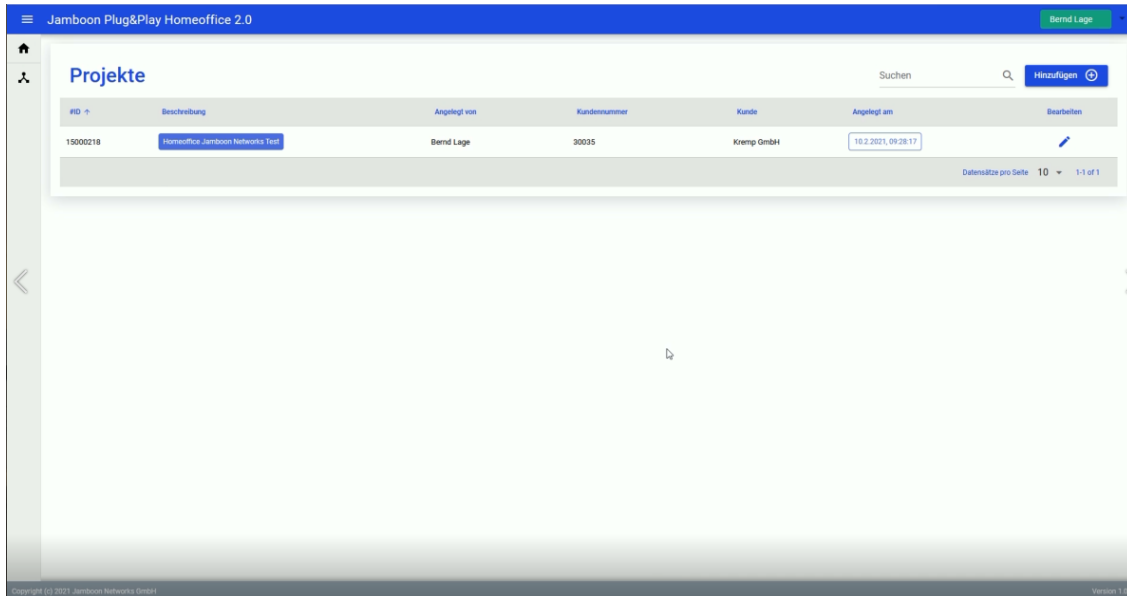
You must then enter the **Mac address** of the server box. This can be found on the box and/or on the packaging. It consists of six two-digit numbers/letters separated by colons.



Klicken

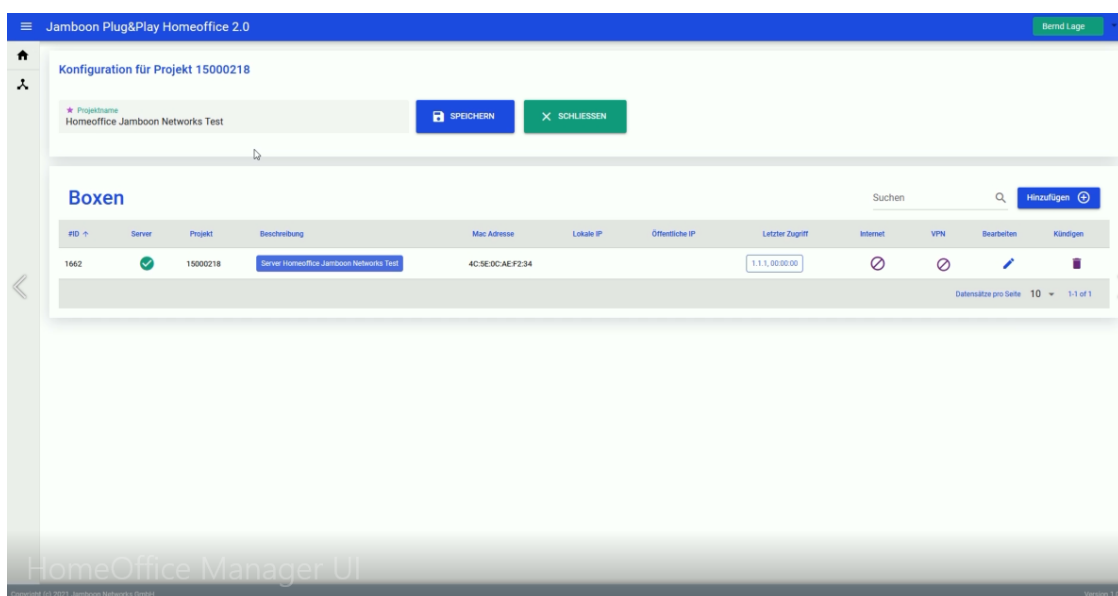
Click on next and on the following page on **"Create project"**.

After a short moment, your first project will be available. Close the final screen of the setup and you will see the start screen.



The start screen contains the project overview. In the left column you will see your unique project number. Then the description you just entered, your name, customer number and company, and the date when the project was created.

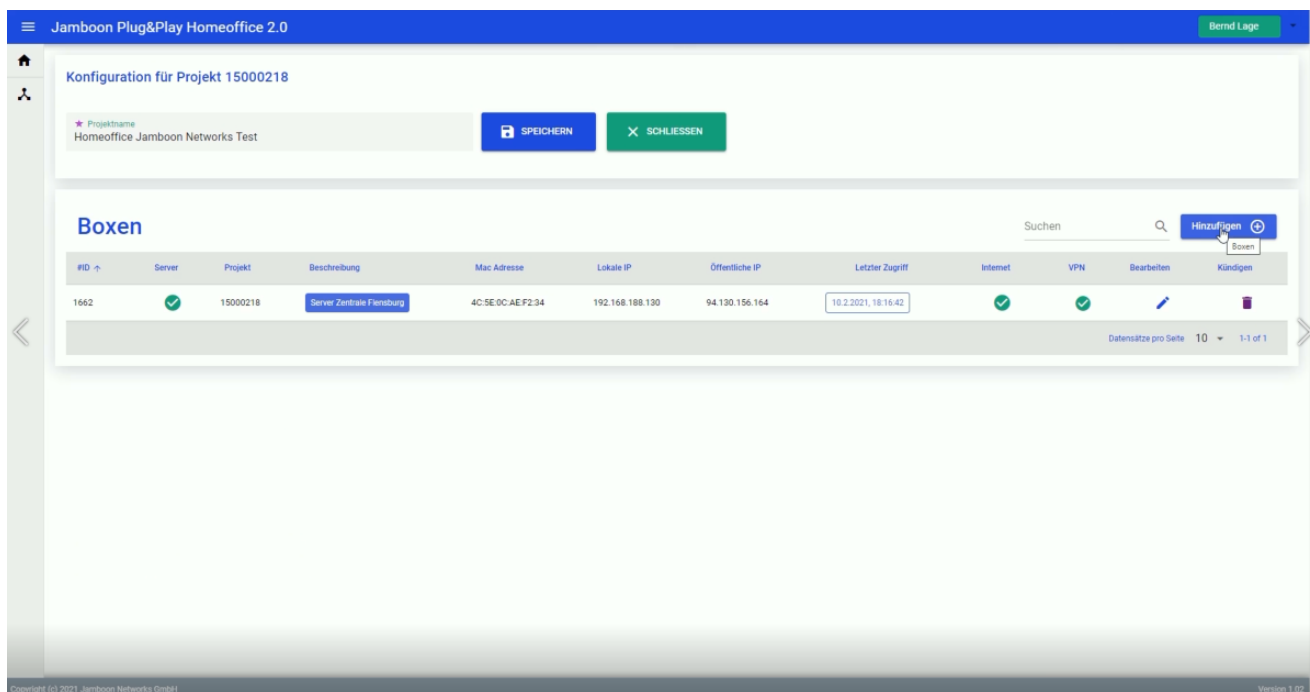
You can open the project via the **"Edit"** button on the far right or by clicking on the project description.



In the project mask you see your project number and the project description at the top. You can overwrite these at any time and change them by clicking the **"Save"** button.

In the middle area of the screen you see the list of boxes. Directly after the start, only one server box is available here.

Now connect this server box to your network and wait a moment. First, a green check mark should appear in the "Internet" column and a few minutes later also at "VPN".



After the box has found its way to the Internet, it will of course also receive IP addresses and other information that you do not necessarily need to know. The only thing that is important is that a green checkmark appears for both "Internet" and "VPN". This can take up to ten minutes.

If no green tick appears for "Internet", the box will not connect to the Internet. You may not have connected it correctly or your network does not support DHCP. Try connecting the box to the network instead of a workstation or to a Fritz Box or similar Internet router. If all this is not successful, send a support request by mail to support@jamboon.com, or contact the company that manages your network.

If "Internet" is active, but there is no green check mark at "VPN", your network is either operated via a proxy server or there is an internal error.

If a proxy server is used, please find a network connection without a proxy server. In all other cases, please contact our support at support@jamboon.com.

If you contact our support, please always specify the project number and possibly the "ID" of the box in the leftmost column.

Add a client box

By clicking the button on the right labeled "Add", you can set up as many home office workstations as you want. After the click the following dialog appears:

Box hinzufügen [X]

★ **Mac Adresse**
48:8f:5a:58:0f:10

★ **Name**
Buchhaltung Frau Müller

Geben Sie die Mac-Adresse der Box für den Mitarbeiter ein. Die Mac-Adresse finden Sie auf der Verpackung und auf der Box.

Im Feld 'Name' können sie den Namen des Mitarbeiters eintragen und zusätzliche die Abteilung oder Ähnliches. Das Feld soll Ihnen helfen, die Boxen später zu unterscheiden und zu wissen, wo die Box steht.

ABBRECHEN **SPEICHERN**

In the upper field, please enter the Mac address of the box again. You will find this on the box or on the packaging.

In the "Name" field, enter the name of the employee and possibly also the department. This can make sense if you have employees or colleagues with the same name.

After clicking on "Save" the box will be created. A few seconds later it will appear in the list:

ID	Server	Projekt	Beschreibung	Mac Adresse	Lokale IP	Öffentliche IP	Letzter Zugriff	Internet	VPN	Bearbeiten	Kündigen
1662	✓	15000218	Server Zentrale Flensburg	4C:5E:0C:AE:F2:34	192.168.188.130	94.130.156.164	19.2.2021, 18:16:42	✓	✓	[Pencil]	[Trash]
1663		15000218	Buchhaltung Frau Müller	48:8F:5a:58:0f:10			1.1.2000, 00:00:00	✗	✗	[Pencil]	[Trash]

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Now you should test the box by connecting it. A few minutes later, you should also see a green check mark here for "Internet" and "VPN".

ATTENTION: For client boxes it is mandatory to connect port 1 to the network!

When your client box has been online for the first time and received a connection to the VPN, you can view the details of the box:

Block (1) on the left side contains information and block (2) on the right side is for configuration.

Block (3) contains all the technical information about the box. Here, the local IP address is probably the most interesting information, because it is assigned automatically and chosen randomly.

Block (4) provides information about the contract. If you have any questions about the contract, please always include the contract number.

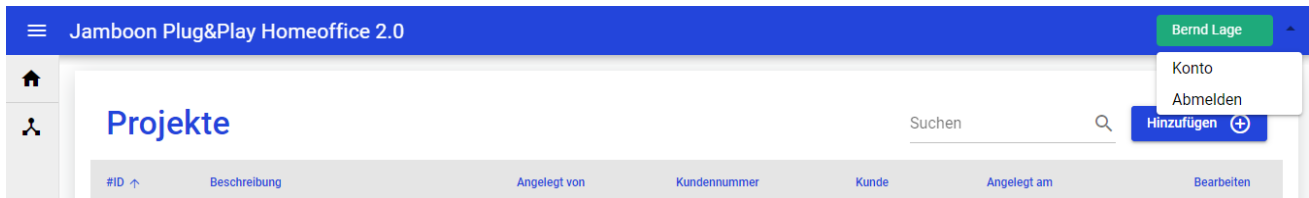
Block (5) allows you to set a client box to static IP addresses. This is probably very rarely needed. If your colleagues have a WLAN at home, DHCP will most likely be available. This is the only requirement for operation at home.

In block (6) you can disable the WLAN or change the SSID (name of the WLAN) or its password.

Changes in block (5) and block (6) are only updated every five minutes. Therefore, it may take a moment for your box to apply a change after it has been made.

Your profile

You can access your profile by clicking the button with your name at the top right of the screen. Click on the menu labeled **"Account"**.



After that you will get the dialog for changing the profile:

Here you can change name, email, phone and language. If desired also your password by clicking the button "Change password".

Attention: The email address will be used for registration. Please remember to use it for your next registration.